



PROVIDER NOTICE

March 31, 2008

Health Plus is pleased to announce a new relationship with **Quest Diagnostics**. **Quest Diagnostics** is now our “**Preferred**” laboratory provider for our members. **Quest Diagnostics** performs a wide range of diagnostic tests and operates an extensive lab network, providing healthcare practitioners and patients with convenient access to various lab services, flexible pick-up arrangements, and online appointment scheduling. **Quest Diagnostics** offers 200 Patient Service Centers all over the New York / New Jersey metro area.

Effective May 1, 2008, please use **Quest Diagnostics** as the first-choice laboratory for our members. If there is a need for a rare or highly-specific diagnostic test not performed by **Quest Diagnostics**, the remaining network labs offer these services.

Please refer our members to:

- **Quest Diagnostics Laboratories** (our “**Preferred**” lab).
- **Centralized Laboratory Services**.
- **Quentin Medical Laboratories** (for dialysis centers).

Please do not refer our members to LabCorp Laboratories, as this lab is not a part of our network.

This change does not affect hospital-based laboratories. The hospital-based labs remain in the Health Plus network under current contracts.

To create an account, set a pick-up schedule, or inquire about services provided, call Quest Diagnostics at:

- **1 (800) 631-1390 for New York and New Jersey**
- **1 (800) 877-7525 for Long Island.**

Please advise your office staff and patients of **Quest Diagnostics’** toll-free numbers available 24/7:

- Patient Service Center locator line at **1 (800) 377-8448**, and
- Appointments scheduler line at **1 (888) 277-8772**.

We thank you in advance for your full understanding of the recent changes in Health Plus’ lab network. As always, if you have any questions or concerns, please call the Health Plus Provider Care Center at: **1 (800) 450-8753**.